

Seller Questions Checklist

Questions to ask a private seller or a showroom before you pay for a used appliance

Before You Go

1 Ask for a photo of the model and serial label

A clear photo lets you look the model up and check it against the manufacturer's site.

2 Ask how old the appliance is and why it is for sale

Notice whether the answers stay the same when you ask again.

3 Ask whether you can plug it in when you arrive

If the answer is no, think about a different seller.

When You See It

1 Run it and listen for anything unusual

Check seals, doors, shelves and the drum or cavity for damage, rust or leaks.

2 Photograph the label, interior and back

Photos help if you need to ask a repair person or the seller a question later.

3 Check the recalls site for the model

Government of Canada recalls and safety alerts can be searched by product.

Before You Pay

1 Ask what coverage applies to this unit

For a store, ask the team. For a private sale, write down whatever is agreed.

2 Ask for a written receipt

Include the date, model, serial number, seller name and contact details.

3 Pay in person after you have seen it

Be cautious about sending money in advance to someone you have not met.

4 Plan how it gets home

Ask about delivery, or line up a vehicle and helpers before you pay.

Bring this list with you, and take your time with any seller who seems to be rushing you.

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